

## **Safe Work Procedure: Technician dispatched on Sprayer service call**

1. Customer calls service manager requesting technician service sprayer on their own customer site.
2. Service Manager informs customer that the sprayer needs to be drained, rinsed and tank neutralized before dealership technician works on sprayer.

**NOTE: Decontamination should be done in a safe area by washing with water or neutralizing agent or by means recommended by manufacturer of chemical last used.**

3. Service manager confirms with the customer that the scene is safe for the technician to complete the required repairs.
4. Ensure customer supplies source of clean water to rinse tools and cleanup with on site if required.
5. Service manager dispatches technician and ensures technician brings required personal protective equipment (Steel toe rubber boots, goggles, gloves, Tyvek Coveralls) for working on sprayer and a garbage bag to discard used ppe in after service call.
6. Technician confirms safest route to customer site. Remember the shortest route is not always the safest/best. Be aware of road construction and seasonal roads.
7. When technician arrives on site be sure to park upwind of the sprayer.

**NOTE: Spray Solutions or vapors may be extremely dangerous. Treat all spray chemicals, solutions, or residue with great caution. DO NOT Take chances. When in doubt proceed as though contamination is present.**

8. Technician to inspect sprayer on customer site to ensure the sprayer has been drained, rinsed and tank neutralized. If not immediately contact the dealership service manager for further instructions.
9. Technician completes a risk assessment and then completes required repairs using OEM Safe work practices & procedures in safest matter ex. (Correct lifting technique, wearing appropriate ppe, pinch points,)

**NOTE: Be aware of environmental surroundings such as water streams and possible residue chemical exposure.**